Quality Policy

MTI Instruments, Inc., a worldwide leader in precision measurement solutions, will provide professional and efficient service to meet or exceed each of our customers' requirements; providing products and customer service of the highest quality. This achievement will result in securing operational efficiency, strong customer focus and enhancement of long-term sustainability and profitability for the Company. We will maintain a Quality Management System (QMS) in accordance with ISO9001:2015 and continually improve its effectiveness.

Top management will show leadership and is committed to ensuring that the Company and its employees achieve this objective by:

- Taking accountability for the effectiveness of the QMS.
- Ensuring the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company.
- Ensuring that applicable statutory and regulatory requirements are determined, understood and consistently met.
- Promoting the use of a process approach and risk-based thinking.
- Monitoring, measuring, reviewing, and improving processes to ensure and enhance customer satisfaction.
- Understanding requirements and expectations of our customers and ensuring that we deliver on those requirements and expectations.
- Ensuring that sufficient resources are made available to support and contribute to the overall effectiveness of the QMS including training, support, and a positive work environment.
- Partnering with external providers and interested parties to insure that our requirements are communicated and satisfied, as they are an integral part of our processes and a means to help provide improved service.