

# Welcome!

## City of Crestwood & Meridian Waste Services, LLC

We are excited to start servicing the City of Crestwood starting April 1, 2011. We hope this letter answers any questions or concerns you have, but if there is something we missed please don't hesitate to call our office at (314) 291-3131 or email us at [customerservice@meridianwaste.com](mailto:customerservice@meridianwaste.com) and one of our customer service representatives will be happy to assist you.



## Start Up

We will start trash, recycle, and yard waste service in Crestwood on Friday April 1, 2011. You may use your own containers for trash and/or yard waste. All pick up days will remain the same, so please have your trash, recycle and yard waste at the curb by 7:00 AM on your regular scheduled day. Also, please separate and label your waste when placing it at the curb.

We would like to get all names and information in our system before the start of service, so we have made signing up very easy. There will be three different ways to sign up with Meridian:

- Go to our website [www.MeridianWaste.com](http://www.MeridianWaste.com) and click the "New Customers" tab. From there you will be directed to the sign up sheet.
- Fill out the enclosed form and mail it into our office.  
PO Box 820  
Bridgeton, MO 63044
- Call our office at (314) 291-3131 and one of our customer service representatives will be happy to assist you.

## 2011 Rates

<b>\$17.75</b> per month	Once a week trash, recycle, & yard waste pick up.
<b>\$25.00</b> per item	Bulk & White Goods please schedule with office at least 24 hours in advance
<b>Free</b>	Rental of 65 gallon recycle container
<b>\$3.00</b> per month	Rental of 95 gallon trash container
<b>\$3.00</b> per tag	Senior Citizen More information on following page

We bill in advance on a quarterly basis. Bills will be in a postcard format. You can pay your bill online, over the phone or by mail.

Meridian Waste Services puts the highest standards on customer service and your satisfaction. We're committed to treating all customers with dignity, respect, and integrity.



## Bulk & White Goods

There will be one free bulk pick up per month, January through October. These will be held on the third pick up day of each month. Please schedule all bulk and white good pick-ups, including free items, with our office at least 24 hours in advance

## Yard Waste

All yard waste must be in a container or bundled. All bundles must be cut no longer than 4 foot in length and 6 inches in diameter. Please have all limbs tied with twine or string.

## Recycle

Single stream recycling is included with all residential services. There is no need to separate materials or remove labels, just rinse off food residue and place in a recycle container.

## Holiday Schedule

If any of the following holidays fall on or before your pick up day, all services will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no change.

New Years Day  
Memorial Day  
Fourth of July  
Labor Day  
Thanksgiving  
Christmas

## Senior & Disabled Programs

This is a city-sponsored program. Please contact Crestwood City Hall for terms and conditions.

## Contact Us:



Our office hours are from 8:00am to 5:00pm Monday through Friday.

Office :: 314 291 3131

Fax :: 314 291 3133

### Office Location

13524 NW Industrial Dr.  
Bridgeton, MO 63044

### Mailing Address

PO BOX 820  
Bridgeton, MO 63044

Visit our website

[www.MeridianWaste.com](http://www.MeridianWaste.com)