

FAQs > ST. LOUIS COUNTY

Beginning the week of April 3, 2017, Meridian Waste Solutions is proud to be St. Louis County's authorized hauler for both District 4 and 6.

Services include once-a-week trash, once-a-week recycling, once-per-month bulk waste, and 3 yard waste collections per year.

CARTS

Why am I receiving a new Meridian Waste cart?

The County has elected to implement automated collection in all districts. Automated collection offers the highest level of productivity and safety. The automated arms on the trucks are compatible with the Meridian Waste carts and not with carts provided by homeowners. Therefore, all trash must be placed in carts provided by Meridian Waste. All customers will receive a free, 95-gallon cart.

How can I get a different size cart?

If you would like an additional cart or to exchange for a different size cart, please call our office at **314-291-3131**. Cart may be exchanged one time only before a fee is incurred.

Can I use my own trash can?

No, you must use the cart provided by Meridian Waste.

Can I put extra trash outside of my cart?

No, all trash must be placed in the cart provided by Meridian Waste. This is because our collection is automated, and the trucks can only dump the contents of the cart. Any additional trash left outside the cart will incur an additional fee of \$20.00 per bag.

SERVICE

What are my days of service?

The easiest way to determine your collection schedule is to type your address into the service day search [here](#).

Another option is to click on your appropriate service map below.

[Click here for District 4 Collection Days Map](#)

[Click here for District 6 Collection Days Map](#)

What time should I put my trash and recycling out?

Trash and recycling should be placed at the curb by 6 am on your collection day.



What can and cannot be recycled?

THE FOLLOWING ITEMS ARE ACCEPTABLE FOR RECYCLING:



Aluminum & Steel: beverage cans, clean foil, clean food trays, tin cans



Cardboard & Paperboard: boxes, food and soap boxes, milk and juice cartons and boxes, paper cups, round oatmeal containers



Paper: catalogues, junk mail, magazines, newspapers, office paper, paperback books, phone books, wrapping paper



Plastics labeled #1 - #7: buckets up to 5 gallons, beverage containers, laundry soap bottles, liquid dish soap bottles, margarine, yogurt, cottage cheese tubs, milk and juice jugs, shampoo and similar health and beauty containers. Look on bottom of container for #.



Glass: glass bottles or jars of any color

THE FOLLOWING ITEMS ARE NOT ACCEPTABLE FOR RECYCLING:



scrap metal, soiled foil or trays, heavily soiled or greasy food containers, ceramics, mirrors, window glass, hard books, tissues, toilet paper or paper towels, plastic bags of any kind, Styrofoam, or disposable utensils.

BILLING

When will I be billed?

You will be billed quarterly for your service. Payment is required for collection service.

Can I pay online?

Yes, we encourage online bill pay. Please sign up to pay online at <http://www.mwsinc.com> and click MY ACCOUNT once you receive your first bill as you will need BOTH your Account number and Access number.

